

PaperVision® Enterprise improves efficiency for an international construction management company*

A large international construction management company headquartered in southwestern Ontario Canada has recently implemented PaperVision Enterprise as their document and content management system. They have offices across Canada, the United States, and internationally. These offices have a vital need to exchange information virtually instantaneously as they work together to manage large construction projects.

Since the installation of PaperVision® Enterprise in August 2004, the company has recognized major improvements in their electronic document and content management system as well as improving their accounts payable turnaround time. PaperVision Enterprise has become an integral part of managing the efficiency and effectiveness of corporate processes.

The Situation

The construction management corporation manages in excess of \$1 billion of commercial, industrial, institutional and civil construction projects worldwide each year. They maintain twelve international offices and have been using electronic document management for a number of years.

Unfortunately, the existing document management system was not enhancing their performance. They found the system difficult to use, and the disparate offices were unable to efficiently share information. Lengthy retrieval times for critical documents caused unnecessary stress, and put critical contracts at risk. The unreliable existing system hindered the company's ability to access documents instantly.

Essentially, the existing electronic document management system was not working effectively. Too much time was wasted on finding, retrieving, and distributing documentation, particularly between offices.

The Solution

Polar Imaging, a London, Ontario based Digitech Reseller installed PaperVision Enterprise for the corporation during August 2004. The installation and training took only one day, and international offices had access to critical documents that same day!

With approximately forty end users needing access to the system, Polar Imaging helped the company to configure the PaperVision Enterprise thin client, which allows instant access to critical documents from any workstation at anytime. Offices don't need to worry about time zones or office hours to get information from the corporate location. They simply log into PaperVision Enterprise, and the information is at their fingertips the minute they need it.

Key Benefits

- Increased revenue
- Enhanced IT cost savings
- Increased operating efficiency
- Augmented employee performance
- Improved customer service
- Streamlined decision-making processes
- Improved payment and collection processes for Accounts Payable and Accounts Receivable
- Shortened training cycle for new employees
- Strengthened relationships and efficiency between international locations

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A Digitech Systems Case Study

Recognized benefits

PaperVision Enterprise has contributed significantly to the efficiency of processes at the corporation. They immediately realized benefits associated with less time spent on retrieving documentation and more time spent on critical tasks. One employee commented to Polar Imaging that they are now free to spend time on “critical tasks such as satisfying the customer’s needs.”

The myriad and complex construction management documentation, which deals with everything from equipment and parts suppliers to lenders and major corporate and government customers is now organized in an easy to use system that maximizes employee efficiency and improves customer service.

A representative from the company raves, “PaperVision Enterprise is very user-friendly. We are especially pleased with the ability to add notes directly to images and files, which helps us to manage and track activities and questions that occur during the course of the projects.”

About Polar Imaging, Inc.

Polar Imaging, Inc. is a complete scanning and microfilm service bureau. Polar Imaging, Inc. has become known in the industry as a truly diversified organization that delivers a broad range of document services and equipment. In business for the past 29 years, their team has the passion to provide a complete document solution for any customer. Polar Imaging strives to offer their customers quick and easy document management solutions that will significantly cut costs and improve productivity. Through the use of Digitech software, they strive to decrease a customer’s document retrieval time by 80-90% and leave paper in the past.

To learn more about Polar Imaging visit their website at www.polarimaging.ca or call (519) 652-0211.

*As a publicly traded entity, this company has requested that we not distribute their name in order to protect any trade secrets or other competitive information that may be contained in this article.

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